Terms of Service

Last updated: 17 November 2026

These terms apply when you use chisokulabs.com or buy anything from us. "We", "us" and "ChisokuLabs" mean ChisokuLab Private Limited, a company registered in India, of 190X/6/1, Kalindipuram, Prayagraj, U.P. 211011, India. "You" means the person or organisation using the site or buying from us. By placing an order, you accept these terms.

1.1 What we offer

Consulting services, priced as shown on the site:

PMO Health Check: one programme, five working days after documents arrive. £395, paid in full on signature. If you cancel, the fee is not returned.

PMO Health Audit: the whole portfolio, scored with evidence on the same ten scorecard dimensions. £3,950 list, £1,950 founding. Capped at 5 working days. Extra days are quoted separately at £795 a day (list) or £395 a day (founding). Paid 50/50: half on signature, half on delivery.

Founding-client rates and the fee credit apply as described on the site. The founding-client rate applies to the PMO Health Audit. Credited in full against the Audit if the Audit is signed within 60 days.

PMO self-check: free, online. Your answers stay in your browser and are not sent to us.

For each engagement we confirm the scope, dates and fee in writing (by email or a signed proposal) before work starts. If that written agreement conflicts with these terms, the written agreement applies.

1.2 Prices and payment

Prices are in pounds sterling (GBP) unless we say otherwise.

Prices exclude applicable taxes.

Payments are processed by Razorpay. We never see or store your full card details.

The PMO Health Check is £395, paid in full on signature. The PMO Health Audit is paid 50/50, half on signature and half on delivery, unless a written agreement says otherwise.

Your bank or card issuer may charge currency conversion or other fees. Those are your responsibility.

1.3 What our work is, and is not

Our reports, templates and reviews support your own decision. They do not replace it.

We do not give tax, legal or accounting advice.

We do not certify compliance with UAE, Saudi (ZATCA) or any other e-invoicing rules.

We do not configure or integrate systems.

Regulatory dates and rules change. We use official sources at the time of writing, but you should check the current position with the relevant authority.

1.4 Intellectual property

We keep all intellectual property in our materials and our methods, including the PMO Health Scorecard.

For consulting, you own the deliverables we prepare for you once you have paid in full. We keep our underlying methods and templates.

1.5 Your responsibilities

Give accurate information. Self-check results depend entirely on your answers.

For consulting, provide the people and documents we ask for on time. If inputs arrive late, the dates may move.

Do not misuse the site, for example by attempting unauthorised access or uploading harmful code.

1.6 Confidentiality and data

We keep the information you share in confidence and use it only to deliver our services.

We will sign a mutual NDA on request.

Our Privacy page explains how we handle personal data.

1.7 Liability

We provide our services with reasonable care and skill.

Our total liability for any claim is limited to the amount you paid us for the product or engagement concerned.

We are not liable for indirect or consequential loss, including lost profit, programme delay or regulatory penalties.

Nothing in these terms limits liability that the law does not allow to be limited, such as liability for fraud.

1.8 Refunds, cancellation and delivery

These are covered by our Refund and Cancellation Policy and our Shipping/Delivery Policy, which form part of these terms.

1.9 Events outside our control

Neither of us is responsible for delays caused by events beyond reasonable control.

1.10 Changes

We may update these terms.

The version in force when you place your order applies to that order.

1.11 Governing law and disputes

These terms are governed by the laws of India.

If a dispute arises, we will first try to resolve it in good faith within 30 days.

If that fails, the courts at Prayagraj, Uttar Pradesh, India have exclusive jurisdiction.

1.12 Contact

ChisokuLab Private Limited, 190X/6/1, Kalindipuram, Prayagraj, U.P. 211011, India
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